



Student Satisfaction Survey

2022-2023

A student satisfaction survey for the academic year 2022-2023 was administered online, utilizing a custom questionnaire comprising 15 questions that covered a range of aspects related to teaching, learning, and evaluation. This survey also included a section for students to voice their opinions and offer suggestions to enhance their learning experience within the institution. To ensure inclusivity, the survey questions were presented in both English and Marathi, considering the diverse demographics and rural backgrounds of the respondents, with the aim of eliciting more candid responses.

The survey was conducted via an online platform utilizing Google Forms, featuring 15 questions. Fourteen of these questions were of an objective nature, designed to gauge satisfaction levels in various facets of teaching, learning, and evaluation. The fifteenth question was subjective, inviting students to provide three suggestions for improving the learning experience. The survey link was made accessible through the college website and was also shared across various student Whats App groups. Teachers and parents played a vital role in raising awareness about the survey and encouraging students to participate.

The questioner in the survey was divided in three parts as below,

PART-I	General Information (Name, Faculty, Class, etc)
PART-II	14 Objective Question Regarding Teaching Learning &Evaluation
PART-III	01 Subjective Question to give at least 3 suggestions & opinion

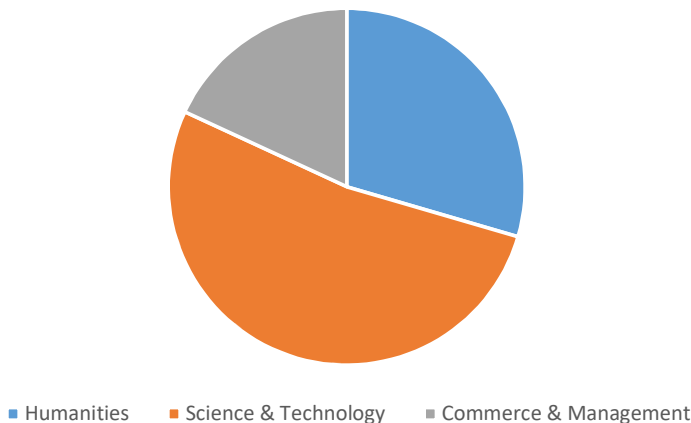
For the academic year 2022-2023 a total of **1050** students from Arts, Science and Commerce faculties participated in the survey .The analysis of these three parts and action taken is presented in this report.



PART-I GENERAL INFORMATION

A total of 1050 students from Humanities, Science and Technology and Commerce & Management faculty participated in the survey.

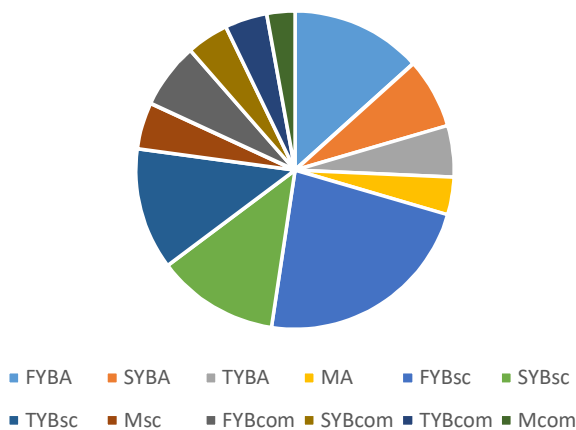
Faculty wise Participation



For faculty a total of 310 students of Arts, 550 students of Science and 190 Students of Commerce participated in the survey.

Class and Course wise participation of students in Student Satisfaction Survey is presented below,

Class wise Participation



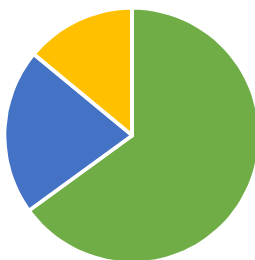


PART-II Student Satisfaction Survey for Teaching Learning & Evaluation

In part II of the Student Satisfaction Survey 14 questions with multiple choice based on the guidelines of NAAC reflecting the Teaching Learning Evaluation were presented. The question wise response received are presented below,

The first question highlights the percentage of syllabus completed. The responses indicates that more than 95% syllabus have been completed.

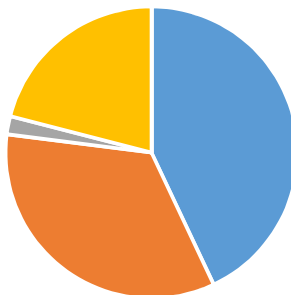
1. How much of the syllabus was covered in the class? वर्गात किती टक्के अभ्यासक्रम पूर्ण झाला ?



■ 85 to 100% ■ 70 to 84% ■ 55 to 69% ■ 30 to 54% ■ Below 30%

In the second question which deals with preparedness of the teacher for the classes, maximum student responded that teacher is well prepared for the class.

2. How well did the teachers prepare for the classes? शिक्षक वर्गात विषयाची कशी तयारी करून येतात ?



■ Thoroughly ■ Satisfactorily ■ Poorly ■ Indifferently ■ Won't teach at all

Communication is an integral part of teaching learning and evaluation. Communication being a two way process is not only responsible for explaining concepts but also means of feedback from the students about understanding of concepts, clearing doubt and expressing views.

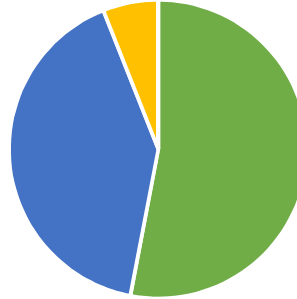
Communication also helps to convey results and students' progress. On this question



on teachers communication 90 % students are satisfied with the communication from their teachers.

3. How well were the teachers able to communicate? शिक्षक वर्गात संवाद

साधण्यात सक्षम आहेत ?

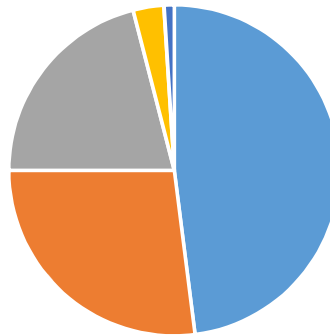


- Always effective
- Sometimes effective
- Just satisfactorily
- Generally ineffective
- Very poor communication

For the teachers approach to teaching maximum students feels that teachers are excellent and very good in this aspect of teaching learning and evaluation.

4. The teacher's approach to teaching can best be described as शिक्षकाची

शिकवण्याची पद्धतीचे कसे वर्णन कराल?



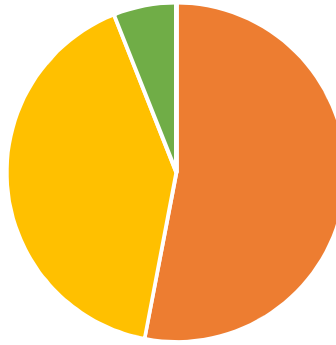
- Excellent
- Very good
- Good
- Fair
- Poor



Students have shown satisfaction with teachers approach to teaching. Not only teaching but to evaluate what have been thought reflects a good teaching learning environment in any institute. Assessment of learning can be done by a good internal evaluation system which should be fair and student oriented.

5. Fairness of the internal evaluation process by the teachers. शिक्षकांची अंतर्गत

मूल्यमापन पद्धती कश्या प्रकारची आहे?

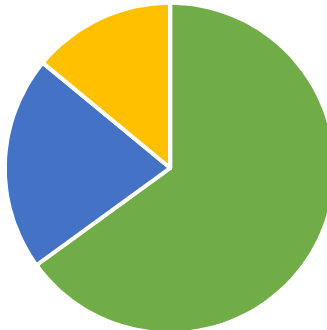


Always fair Usually fair Sometimes unfair Usually unfair Unfair

For measuring student satisfaction for the internal evaluation this question was included in the SSS. The obtained results indicates that maximum student feels that the internal evaluation system of the institute is fair and teachers evaluate the student without any bias.

6. Was your performance in assignments discussed with you? तुमच्या

कामगिरीची तुमच्या बरोबर चर्चा केली जाते ?



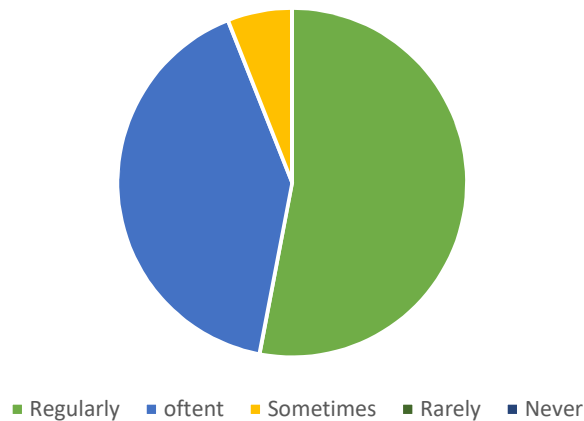
Every Time Usually Occasionally/Sometime Rarely Never



One of the major role of the teacher in the evaluation process is to convey the performance of the student in the internal assessments. This helps the students to self-analyses their learning and make proper adjustments for future progress in the subject. In this survey a question for this aspect was included and response received indicates that maximum students are satisfied with the feedback and discussion of their test performance by the teacher.

Growth opportunities in form of academics, curricular and co-curricular are also important for any student to make a successful carrier. This aspect have an important role in all of Teaching Learning and Evaluation Process. Therefore student's satisfaction for multiple growth opportunities in the institute was measured in the survey. The response indicates most of the students strongly believe that multiple growth opportunities are available for them in the institute.

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. आपल्या संस्थेत प्रशिक्षण, विद्यार्थी विनिमय, व फिल्ड व्हिजीट (क्षेत्र भेट) सहल मध्ये रुची आहे



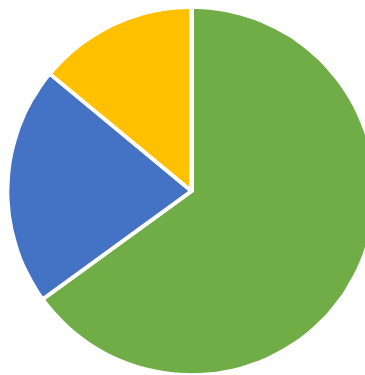
Student awareness about themselves, course and the subjects they have opted is very important in the learning process. If students are not aware of the competencies required, course and program outcome, than that type of learning becomes useless and meaningless.



A question about teacher involvement in creating awareness about course and program outcome was included in the survey. Response indicates the teachers actively creates awareness among students about the course opted and inform students about expected competence, course outcome and program outcome

8. Teachers inform you about your expected competencies, course outcomes and programme outcomes. शिक्षकांनी मुलांची आवड त्यांच्या विशेष दक्षतेनुसार पाठयक्रम व कार्यक्रमांच्या परिणामांविषयी सूचित केले

आहे .

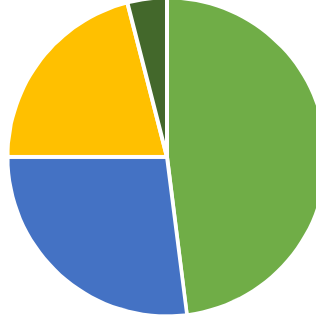


■ Every Time ■ Usually ■ Some times/Occasionally ■ Rarely ■ Never

Importance of mentor and his/her role in success in student life is implicit. An institute with a good mentoring process is understood to be an excellent place of growth and learning. Mentoring process can be identified as backbone of the Teaching Learning and Evaluation process. Student's satisfaction for the mentoring available was also measured in the survey. Mentoring in the institution is done through Student Mentoring Cell and this survey shows that maximum students were satisfied with the mentoring process in the institute.



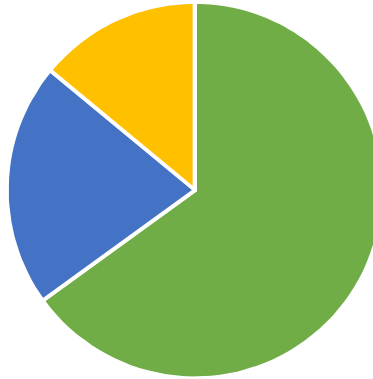
9. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth आपल्या संस्थेमध्ये शिक्षक ,शिक्षणाच्या बाबतीत सामाजिक व भावनात्मक विकास साधतात



■ Significantly ■ Very well ■ Moderately ■ Marginally ■ Not at all

With respect to teaching methodology, use of example and application is expected for effective teaching learning process. For this question in the survey maximum students are seen satisfied with the teachers taking efforts to illustrate concepts through examples and applications.

10. The teachers illustrate the concepts through examples and applications. शिक्षक उदाहरण आणि उपाययोजनांच्या माध्यमातून संज्ञा स्पष्ट करतात.



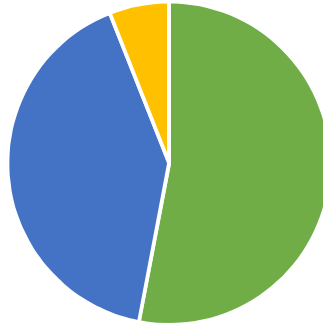
■ Every Time ■ Usually ■ Some times/Occasionally ■ Rarely ■ Never



For the students teachers are not only a person giving them knowledge about a subject but a mentor, a guide who recognizes inner potential of their students. Teachers are life coach to the students who identifies the strength and weakness in student, provide them with opportunities and challenges and correct them if needed. For this aspect of student's satisfaction maximum students of the institute are satisfied with the level of challenges provided and guidance they receive.

11. The teachers identify your strengths and encourage you with providing right level of challenges.

शिक्षक तुमच्या सामर्थ्याला समजतात व तुम्हाला योग्य आव्हानांने प्रोत्साहित करतात



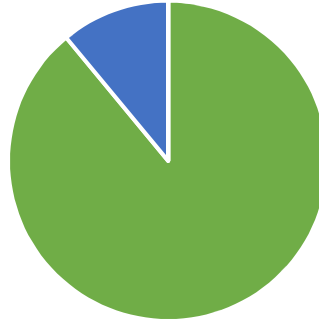
■ Fully ■ Reasonably ■ Partially ■ Slightly ■ Unable to

Utilization of new techniques and methods, specially information technology and Multimedia in teaching is an important part of teaching learning and evaluation. For this a question was included in the survey to assess students satisfaction for the use of ICT and other methodology by the teachers in the academic session 2022-2023. It was noted that maximum teachers are using teaching and evaluation platforms like Zoom, Youtube, Streamyard, google forms, testmoze and google classroom etc. The percentage of teachers using these facilities is 100%.



12. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. किती टक्के शिक्षक शिकवताना L.C.D. प्रोजेक्टर, Multi-media यांचा वापर

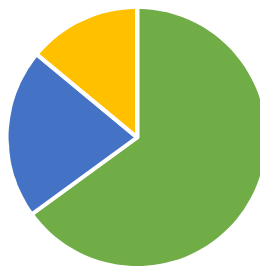
करतात



■ Above 90 % ■ 70-89 % ■ 50-69 % ■ 30-49 % ■ Below 29 %

With the changing job scenario around the world it has become important for the education institute to provide its students with better skills which will help them to utilize their full potential and adopt to the changes and challenges in the job market. For this the teachers and the administration of the college is expected to provide training in employability, soft skills, and life skills to its students which will help them with establishing a successful career. In this survey maximum students are satisfied with the training and efforts by the teachers and administration to provide them with employability skills to make a successful career.

13. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. संस्था/शिक्षक तुम्हाला रोजगार प्राप्तीसाठी व्यवहार कुशलता, जीवन कौशल्य व रोजगार योग्यता कौशल्ये समजण्यासाठी

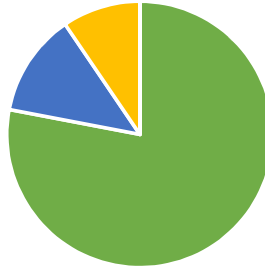


■ To great extent ■ Moderate ■ Some What ■ Very Little ■ Not at All



With continues changes in the education system the teaching learning and evaluation process has become the backbone of an education institution. An effective teaching learning process helps students in encouraging good study habits, in increasing motivation and in developing abilities and skills, in knowing the results of progress and in getting appropriate feedback. For this it is observed that students strongly agreed that the teaching learning process in the institute is good and satisfying.

14. The overall quality of teaching-learning process in your institute is very good. आपल्या संस्थेमध्ये अध्ययन- अध्यापन पद्धत चांगली आहे



■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

Teachers and administration of our institute are always open for suggestions for improvement by the students and other stakeholders. For the last question at the end of the Student Satisfaction Survey student were asked to provide with 3 suggestion/opinion/expressions/views for improvement of teaching experience at the institute. The responses received for this question were analyzed separately by the NAAC Criterion II members without disclosing the identity of the students. As the response were of qualitative in nature, they were distributed in following manners,

Positive (+)	The suggestions which shows positive reaction and satisfaction to the teaching learning & Evaluation
Negative (-)	The suggestions which shows some short coming or scope for improvement in the present teaching learning & Evaluation process
Neutral (N)	The suggestions which are indifferent or unrelated to teaching learning & Evaluation process

On the basis of the above description it was observed that there are very few suggestions which ask for any great change in the present teaching learning and Evaluation process.

The suggestions/opinions/expressions received from the student are clubbed together in following five general heads,

1. Field Visit/Educational Tours
2. Career oriented courses/Value Added Courses/Certificate Courses/Interdisciplinary Course
3. Extension activities and Extracurricular Programs
4. Library Timings and Books Quota


The suggestions/opinions/expressions received have been communicated to various departments through IQAC for appropriate action.

The analysis of this Student Satisfaction Survey for the academic year 2021-2022 has been submitted to IQAC and communicated to all HOD's and administration.

The web link for the Student Satisfaction Survey (SSS) 2022-2023 is available on Collegewebsite.




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STUDENT SATISFACTION SURVEY 2022-2023 ACTION TAKEN REPORT (ATR)

Action taken report as per the suggestions and response received on Student Satisfaction Survey (SSS) conducted is a following,

Sr. No	Suggestion Received	Action Taken
1	Interview and Placement Training (Interview Skills, Presentation Skills etc.)	Suggestion forwarded to Placement Cell
2	Programs on Intellectual Property Rights and Patenting	Suggestion forwarded to IQAC and HOD
3	Internships in Industries (MOU)	Suggestion forwarded to HOD
4	Filed visits and Student Exchange	Suggestion forwarded to HOD
5	Library Timings	Suggestion forwarded to Library and Principals office


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